

2021 FLORAL *Distribution Conference*

June 7-9, 2021 • The Doral • Miami, Florida

**STRONGER TOGETHER
BETTER THAN EVER**

WF&FSA wants to ensure the health and safety of each attendee is at the forefront of our minds. As a result, Conference attendees and staff will be expected to adhere to all Miami-Dade County COVID-19 policies and procedures that are in place at the time of our 2021 Floral Distribution Conference. The hospitality industry has worked exceptionally hard during these past few months to ensure a safe and enjoyable in-person meeting experience. Below, please find links and guidelines for the latest hotel, airline, city, and county procedures.

THE DORAL PROCEDURES:



The Doral's commitment to the well-being of their guests and associates has always been their highest priority. The Doral's already meticulous cleanliness protocols have been further refined into a detailed safety program following guidance provided by the U.S. Centers for Disease Control and Prevention (CDC) and local and state authorities. In this ever-changing environment, they will continue to post [updates to their site](#) for any changes to their policies. The Doral will also follow these event specific guidelines:

ENHANCED CLEANING & SANITATION:

- EPA registered heavy-duty, hospital-grade Ecolab, and Diversey disinfectants are being utilized to sanitize.
 - Touchless hand sanitizing stations are available throughout the public meeting space areas.
- All public spaces, meeting rooms, and event equipment will undergo the cleaning and disinfecting process with an emphasis on frequently touched objects and areas.

PHYSICAL DISTANCING & PERSONAL PROTECTION:

- Event set-up layouts will allow for physical distancing, will reflect capacity restrictions, and may be customized for clients.
 - A maximum of 50% capacity of each meeting room.
- Banquet food & beverage service will follow restaurant guidelines available for review upon request.
- All food and beverage service, including coffee breaks, will be individually plated and served by an associate.
- To reinforce physical distancing, floor decals will be displayed in meeting rooms and event spaces when necessary. Event layouts reflect the reduced capacity and may be reviewed upon request.

- Touchless hand sanitizing stations will be available throughout the property's common areas.
- Informative signage encouraging everyone to maintain safe behavioral practices will be displayed throughout the resort.
- Meeting attendees are asked to exercise social responsibility and follow the CDC's guidelines of social distancing, wearing facial coverings, and washing hands frequently. Team Member signage & resources posted in Heart of House, visible areas.

ASSOCIATE SAFETY, TRAINING, & AWARENESS:

- All associates and vendors are required to wear facial coverings and, when appropriate, gloves.
 - Associates will undergo daily health and temperature checks before beginning their shifts.
- In conjunction with Ecolab, the Doral has revised associate training and awareness protocols to include practical guidance to reduce the spread of germs and harmful pathogens.
 - Associates are instructed daily on CDC Health & Safety guidelines and recommendations.
 - Training and awareness programs will be revised as new information is made available.

AIRLINE PROCEDURES:

[American Airlines](#)

[Delta](#)

[Frontier](#)

[JetBlue](#)

[Southwest](#)

[Spirit](#)

[United Airlines](#)

LOCAL AIRPORT PROCEDURES:

[Miami Airport](#)

[Fort Lauderdale Airport](#)



LOCAL COUNTY & CITY PROCEDURES:

[Miami-Dade County](#)

[Miami, FL](#)

LOCAL ATTRACTION PROCEDURES:



[Everglades National Park](#)

[Frost Science Museum](#)

[Jungle Island](#)

[Miami Beaches](#)

[Miami Seaquarium](#)

[Zoo Miami](#)

