

rediscover

the power of your business, your customers and yourself!

October 23-25

WF&FSA 2013 Floral Distribution Conference

Doral Trump Resort

Miami, Florida



look at what you do, but look at it differently

2014 Color Trends











Palette Three 2014







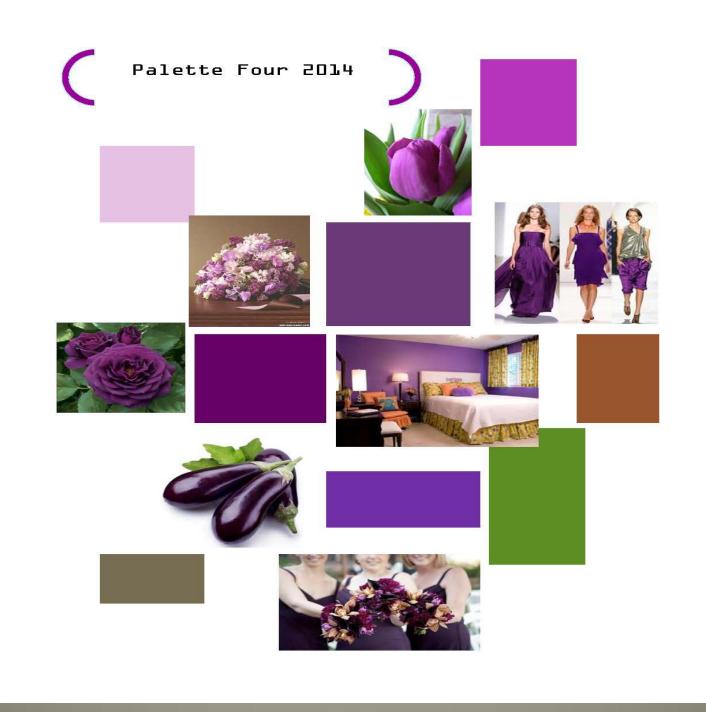




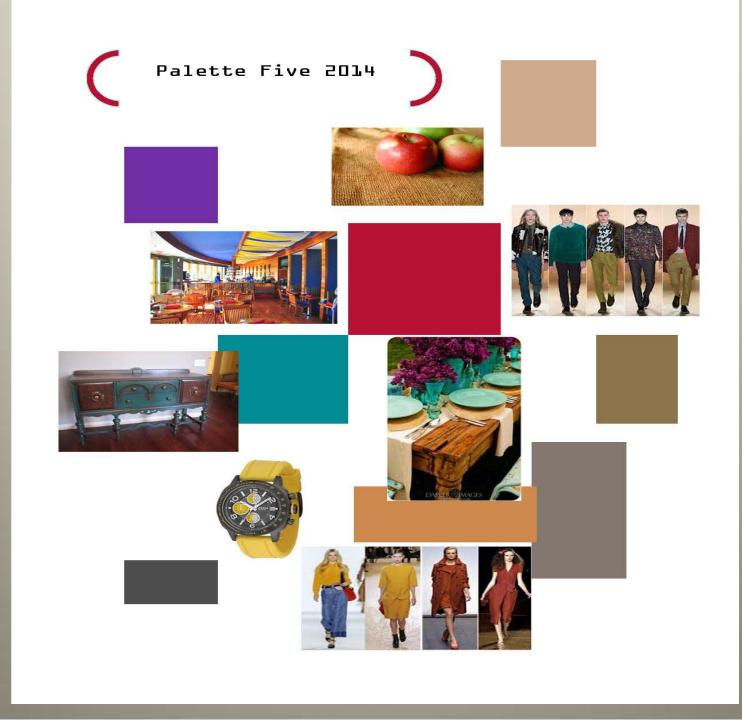


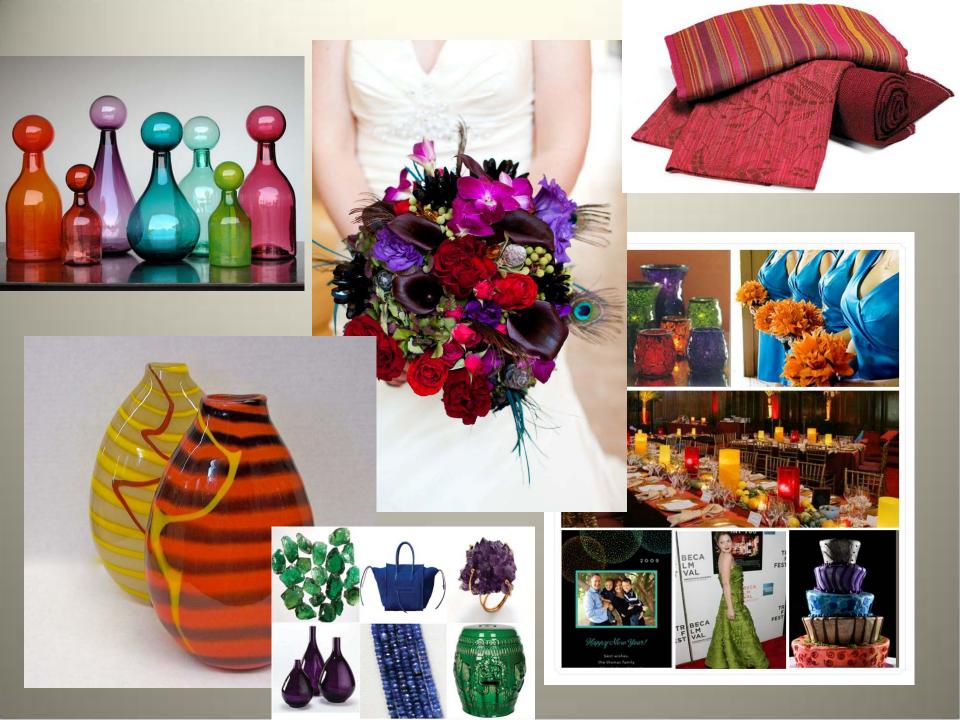




















Palette Eight 2014



TREND COLOR 2014

CMG 2014+ World Palette



Dazzling Blue





Forget the phones, the screens and the email.

Take inspiration from comfort and simplicity. Take a leap and reinvent what you know. Take a moment to exhale.

And come bome...

...to a Breath of Fresh Air.

Breath of Fresh Air 806, COLOR of the YEAR 2014

















Survey



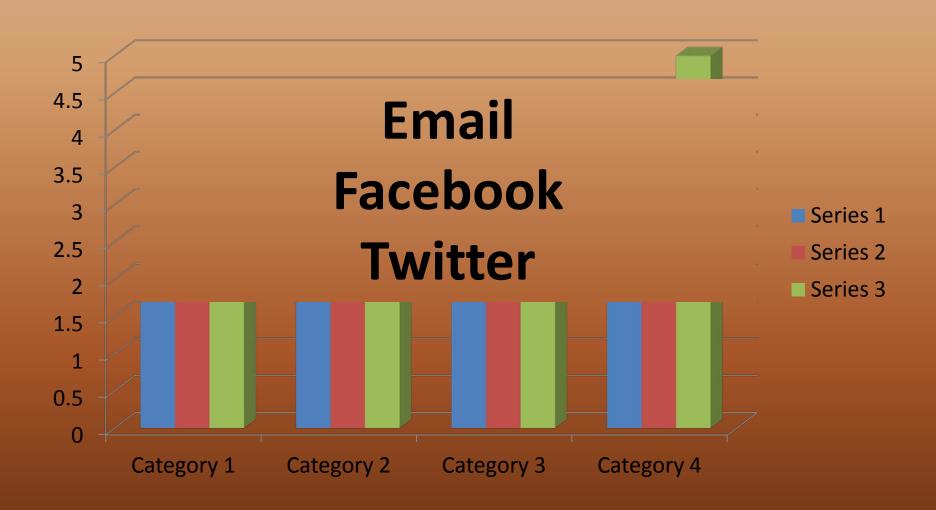




Who



How



1. How Do You Use Your Local Wholesale Florist?

Main Fresh Flower Supplier 93%

Main Hardgood Supplier 79%

2. What Is Your Main Method Used To Purchase?

Phone 28%

On Line Website 24%

In Store Purchases 16%

Off The Truck 12%

Email 8%

Fax Back Sheets 8%

Other 4%

3. If You Purchase, Direct What Is The Main Reason?

7% Answered they mainly buy Direct

Price 45%

Quality 27%

Larger Volumes 19%

Notifies Further Out 9%

If Product Is Unavailable

4. What Items Do You Buy Direct?

Hardgoods / Supplies	35%
Home Décor	20%
Fresh Case Lots	20%
Vases / Glassware	10%
Roses	5%
Plants	5%
Specialty Local Growers	5%

5. Is There Anything Your Local Wholesaler Could Do Better For You?

Better Prices 20%

Better Service 16%

Hours, Delivery Times

Knowledgeable Staff 16%

Know how to use products

Mixed Boxes, Better Quality on Trucks, Volume Discounts, More Product in a Manufacturers Line, Cleaner Wholesale House, etc. <4% each

6. What Life Event Do You Sell Most In Your Shop

Everyday Design 36.8%

Sympathy Design 23.6%

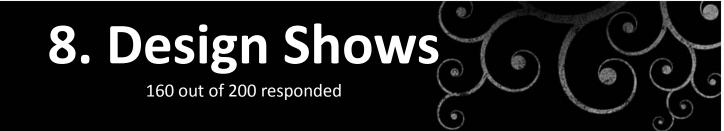
Holiday Design 19.8%

Wedding Design 16.5%

Party / Event Design 3.3%

7. Why Does The Consumer shop At Your Retail Store?

Quality Of Product	29.7%
Customer Service	29.7%
Unique Designs	12.2%
Good Value	12.2%
Community Involvement	9.9%
Trust / Loyalty	3.3%
Great Marketing	3.3%



Are Design Shows Important?

Do you attend Design Shows?

Do you purchase the day of the show?

If you don't attend, Why?

If not where do you get your design trend information?

8. Design Shows

100% Yes I Go

They show me how to use the products.

It's the main place where I see new design styles. Next are Magazines then Video.

If I don't purchase that day, I remember what I saw and purchase later.



18 to 34 Year Olds

Make Up 23% of the population.

Highest discretionary spending group at the younger end of the group.

Don't worry about saving for the future.

They have not accrued major debt (except college debt).

When job market improves and credit becomes more easily available this is the group that will be able to resume liberal spending habits.

They live in City Centers and will migrate to Metropolitan areas.

They shop on Mobile Devices and use Wallet Phones

35 to 54 Year Olds

Make Up 29% of the population.

Delay discretionary purchases due to job losses and freezes.

They have overused Credit Cards.

They will have problems getting credit due to credit card debt.

They live in Metropolitan areas and close by Suburbs.

They shop On Line.

Largest DIY group. Women will buy more in this area than Men.

Shoppers in this group will visit physical stores that will offer "experiences" like demonstrations and shows.

55 to 64 Year Olds

Make Up 12% of the population. Baby boomers

Trying to recover from the recession.

Postpone retirement.

They live in Metropolitan and Suburban areas but will downsize to smaller living quarters.

They shop On Line.

They are leaving Malls and Big Box Stores for Smaller Neighborhood Stores and Specialty Shops. (Walmart is expected to scale down stores because of this group).

65 and Older

Make Up 14% of the population. First Wave of Baby Boomers

Depend on Social Security and Pensions

Spending depends on how much they recouped from the recession.

They live in Metropolitan and Suburban areas. They will move to Retirement Communities, Assisted Living & Nursing Homes.

The shopping experience must provide opportunities for Leisure, Entertainment and Enrichment opportunities.

They will not shop far from home.

They will want personal shopping services and great customer service.

As Catalogs become obsolete, they will rely on "Magalogs", bi-yearly publications with information, ideas and products.



A Special Thank You

Wholesale Florist Florist Supplier Association

Trish Lilly

Michelle Measel

Accent Décor

Berwick Offray

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Cal Glads

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Liberty Blooms

Smithers Oasis

Syndicate Sales

William F. Puckett, Inc.

Thank You



Kevin Ylvisaker AIFD, CFD, PFCI, CAFA